



Community Engagement Efforts in Advance Care Planning

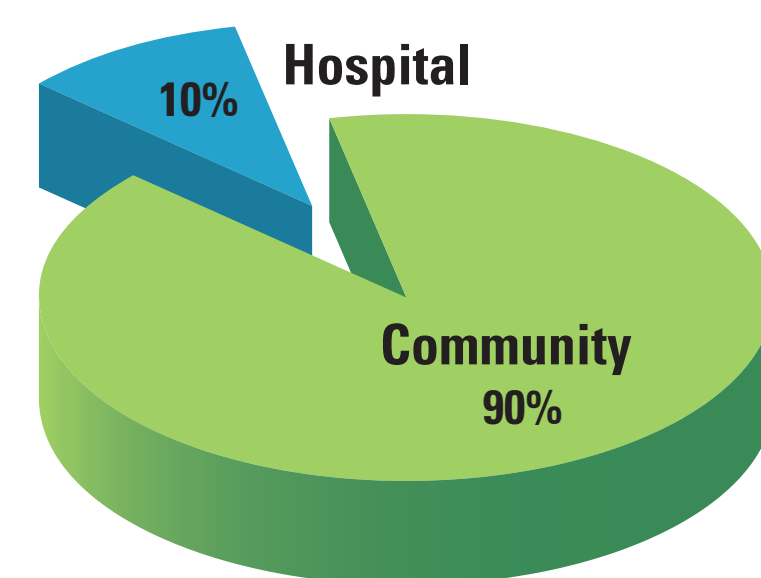
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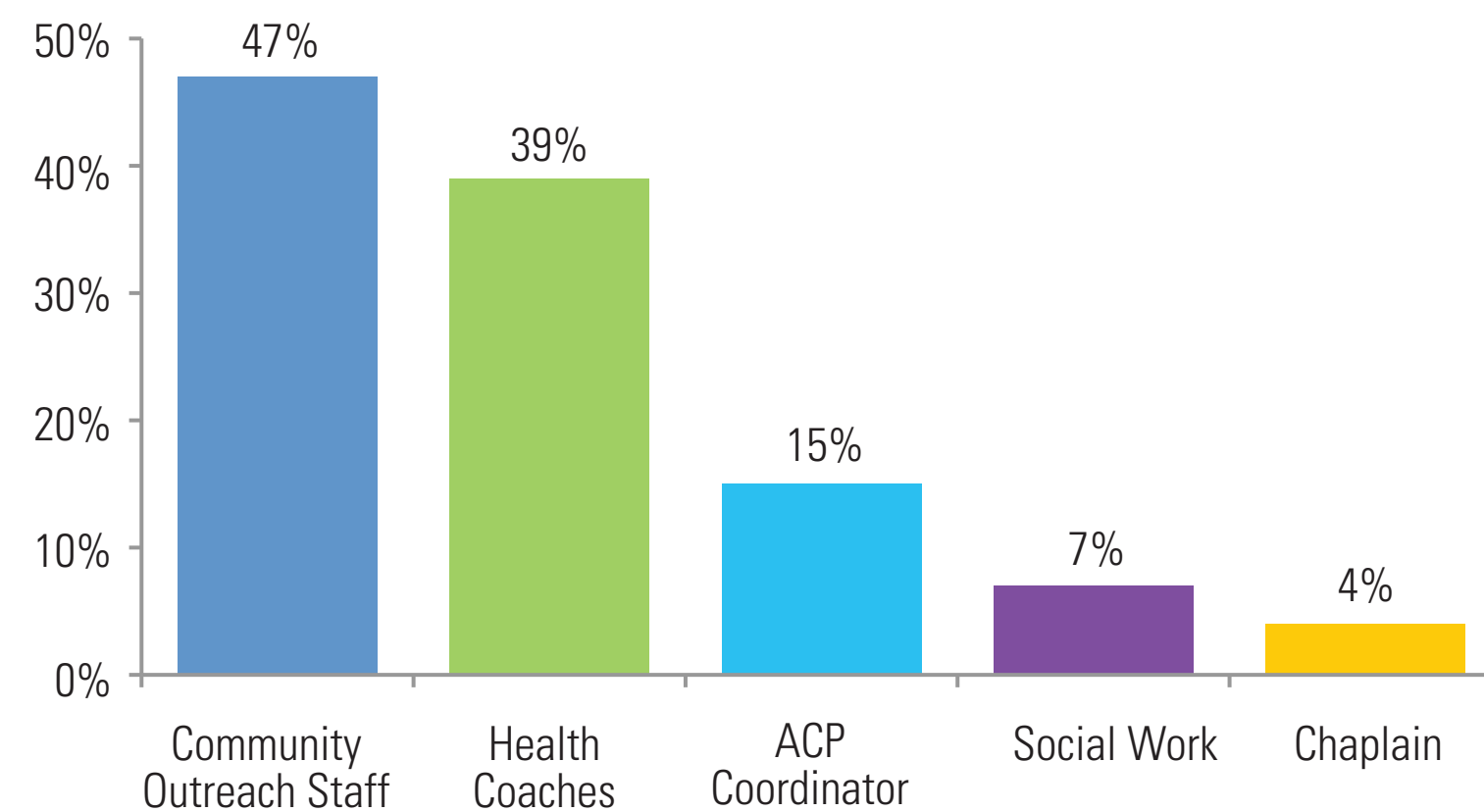
What is Advance Care Planning?

Advance Care Planning (ACP) is a process of understanding, reflecting on and discussing future medical decisions, including end-of-life wishes. While seven out of 10 deaths in the U.S. are caused by chronic illness, many people fail to prepare and ultimately do not have the end-of-life experience they would want for themselves. ProHealth Care has identified Advance Care Planning as a strategic initiative and is working toward providing comprehensive ACP education across the continuum of care — from the hospital to primary care and clinic settings to the community-at-large.

2015 YTD Location of ACP Facilitations



2015 Q3 Facilitations by Department



Community Focus

Traditional Approach to ACP	Community Approach to ACP
Wait until old age or time of crisis	Have conversation early and often
Focus on completing document only in time of emergency, often in the hospital	Process begins in the community, preferably in the primary care setting
One and done; document focused	Encourage patients and community to have ongoing conversations about wishes
Often happens with little preparation or discussion with loved ones	Important to take time, review information and include loved ones in the process

Ambulatory Clinics	Community Setting	EMR
ACP best practices	Faith ambassador program	Standardized ACP navigator
Provider education	Hispanic Resource Center	Consistent charting throughout the continuum of care
Specialty clinics (nephrology, oncology, heart failure)	Community education department	Easy documentation and retrieval
SharePoint site	Recreation centers	Computer-based learning course

ProHealth Care

ProHealth Care is a regional specialty and primary care health network offering a full spectrum of integrated services to residents of southeastern Wisconsin. Focused on improving the health of the community, the ProHealth network includes two acute care hospitals, a rehabilitation hospital, the ProHealth Medical Group with 14 clinic locations, home care and hospice services and senior living communities.

Day of The Dead Event

As part of our community engagement efforts this year, we hosted a Day of the Dead event at the Hispanic Resource Center. Traditional Mexican food and crafts were provided and the 45 participants had small group discussions about what living well and dying well means.



Community Partners

