



South County Health Palliative Care Team

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Abstract

South County Health is taking a system-wide approach to managing patients with chronic disease to support symptom management and identifying goals of care.

Our inpatient palliative consulting team consists of physician and nurse practitioners from Hope Hospice and Palliative Care of Rhode Island, and an interfaith chaplain and social worker employed by South County Health. The nurse practitioner follows patients that are discharged to skilled nursing facilities for continued palliative care services. They also assist patients and families with transition to hospice, or back, to the community with South County Home Health.

The social worker captures patients who require continued support in the community through STAR (Survivorship Training And Rehabilitation). We also communicate with primary care providers and specialists involved with long term management of the disease process assist. They focus on limiting barriers to care, and look to improving overall quality of life.

Program Development

The Palliative Care Team:

- Created admission screening tools for Nursing
- Required pre-education for Physicians, NP, and Nursing staff
- Collaborated with Board Certified Palliative Care Providers
- Developed a Spiritual assessment tool in the EMR
- Progress notes that captures change in advanced care planning
- Flagged in EMR to identify palliative care with a purple P
- Collaborated with Community Providers for Continuity at all settings
- Established a shared Palliative Care Registry

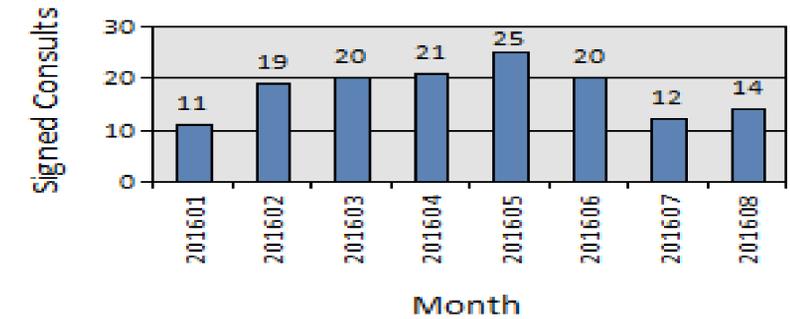
ED Tracker

E	Name	A...	Chief Complaint	Provi...	Nurse	LAB	XRY	EKG
	New Order							
	Test, Dts		Headache >24HR					
	Duck, Donald		Abdominal Pain		NANETTE			

Nursing Screening

Criteria	
Basic Disease Process	<input type="checkbox"/> Cancer <input type="checkbox"/> Advanced COPD <input type="checkbox"/> Stroke; dec fx > 50% <input type="checkbox"/> End stage renal disease <input type="checkbox"/> Advanced cardiac disease <input type="checkbox"/> Other life-limiting dx
Concomitant Disease Process	<input type="checkbox"/> Liver disease <input type="checkbox"/> Moderate renal disease <input type="checkbox"/> Moderate COPD <input type="checkbox"/> Moderate CHF <input type="checkbox"/> Other cond complicating
Functional Status of Patient	<input type="radio"/> Grade 0 <input type="radio"/> Grade 3 <input type="radio"/> Grade 1 <input type="radio"/> Grade 4 <input type="radio"/> Grade 2
Other criteria to consider in screening	<input type="checkbox"/> Complex decision making h <input type="checkbox"/> Unacceptable pain >24hrs <input type="checkbox"/> Uncontrolled Psych/Spirit <input type="checkbox"/> Frequent ED visit >1/mo <input type="checkbox"/> > 1 hosp admit same Dx <input type="checkbox"/> Prolonged LOS >5day <input type="checkbox"/> Prolonged ICU stay <input type="checkbox"/> In ICU, poor prognosis
Palliative Care Screening Score	SCORING GUIDELINES: Total score = 2 No intervention needed Total score = 3 Observation only Total score = 4+ Consider Palliative Care Consult (requires physician order)

Palliative Consults



Metrics

- Consults by month
- % of patient discharged with a MOLST form
- % of spiritual care assessments
- Readmission post palliative care consult
- Days from admission to consult,
- % of patients that score a 3, 4, 5 or greater that did not receive a consult
- Consults by providers
- Top DRGs

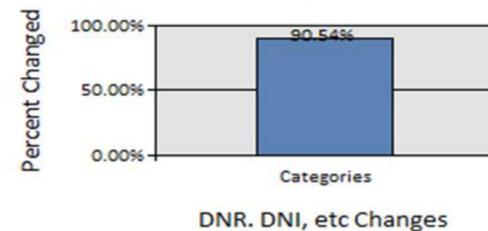


Conclusions

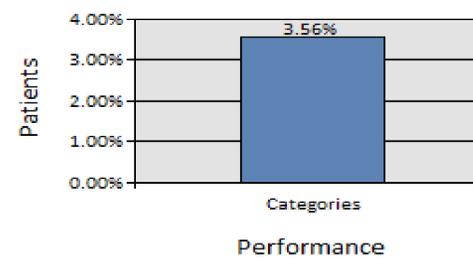
Palliative Care at South County Health means living well with chronic illness. Our hospital based team begins by explaining a patient's diagnosis with honest and compassionate communication while guiding patient's and their families through the challenges of the healthcare system. We work as a community wide team with Primary Care Physician's, specialist's, and community resources to provide quality care for our patients and by treating the whole person, body, mind, and spirit.



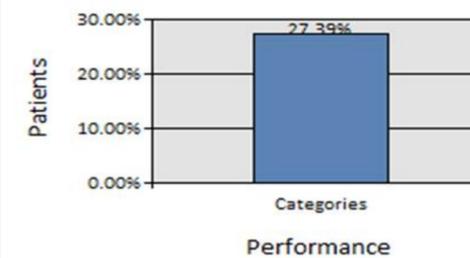
Advanced Care Planning - Frequency of Patient Changes



Palliative Patients with MOLST



Spiritual Assessment Completed



Contact

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References

1. Retrieved from (2016). <https://www.copc.org>
2. Hope Hospice & Palliative Care