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Teaching Internal Medicine Residents Using Online Modules

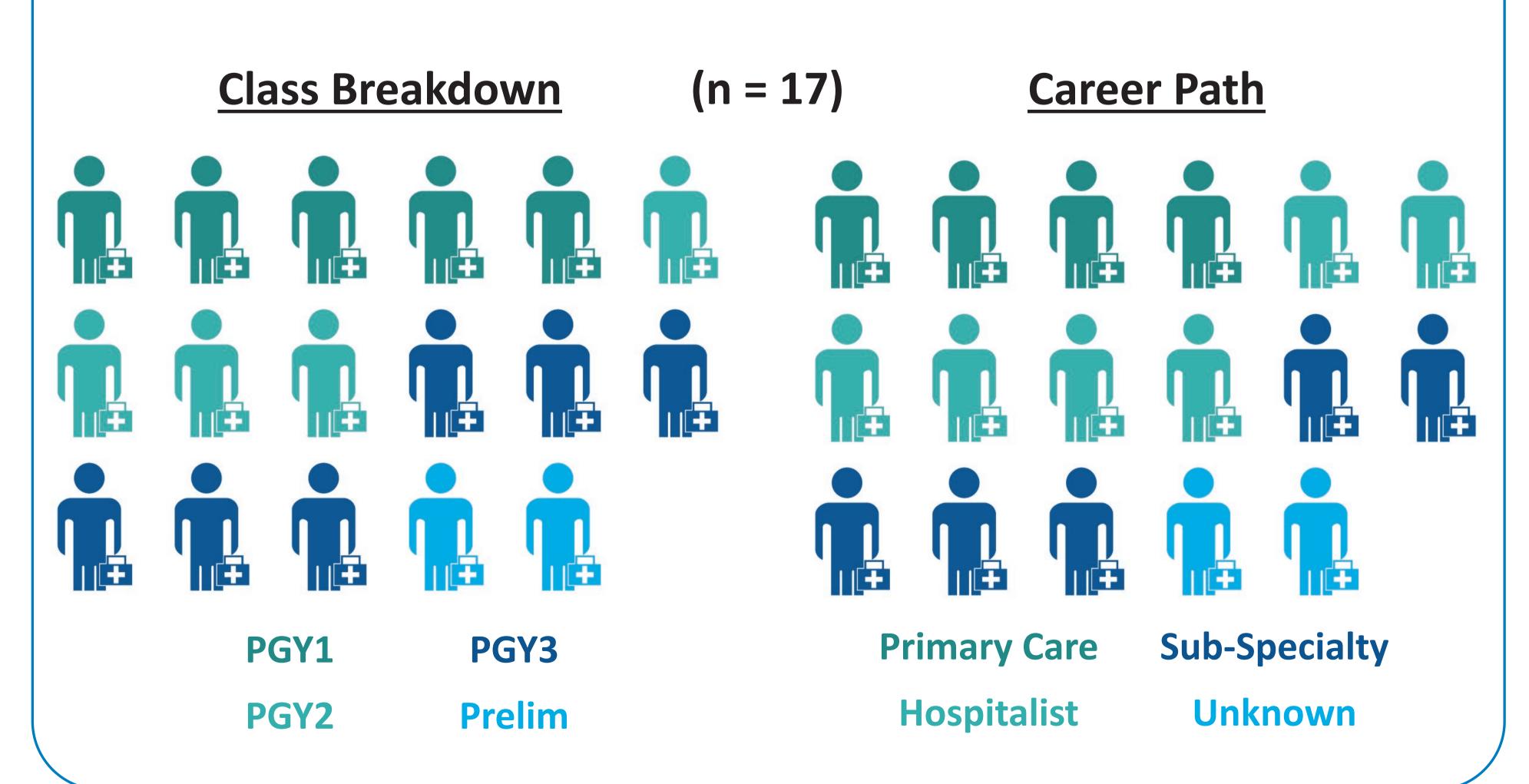
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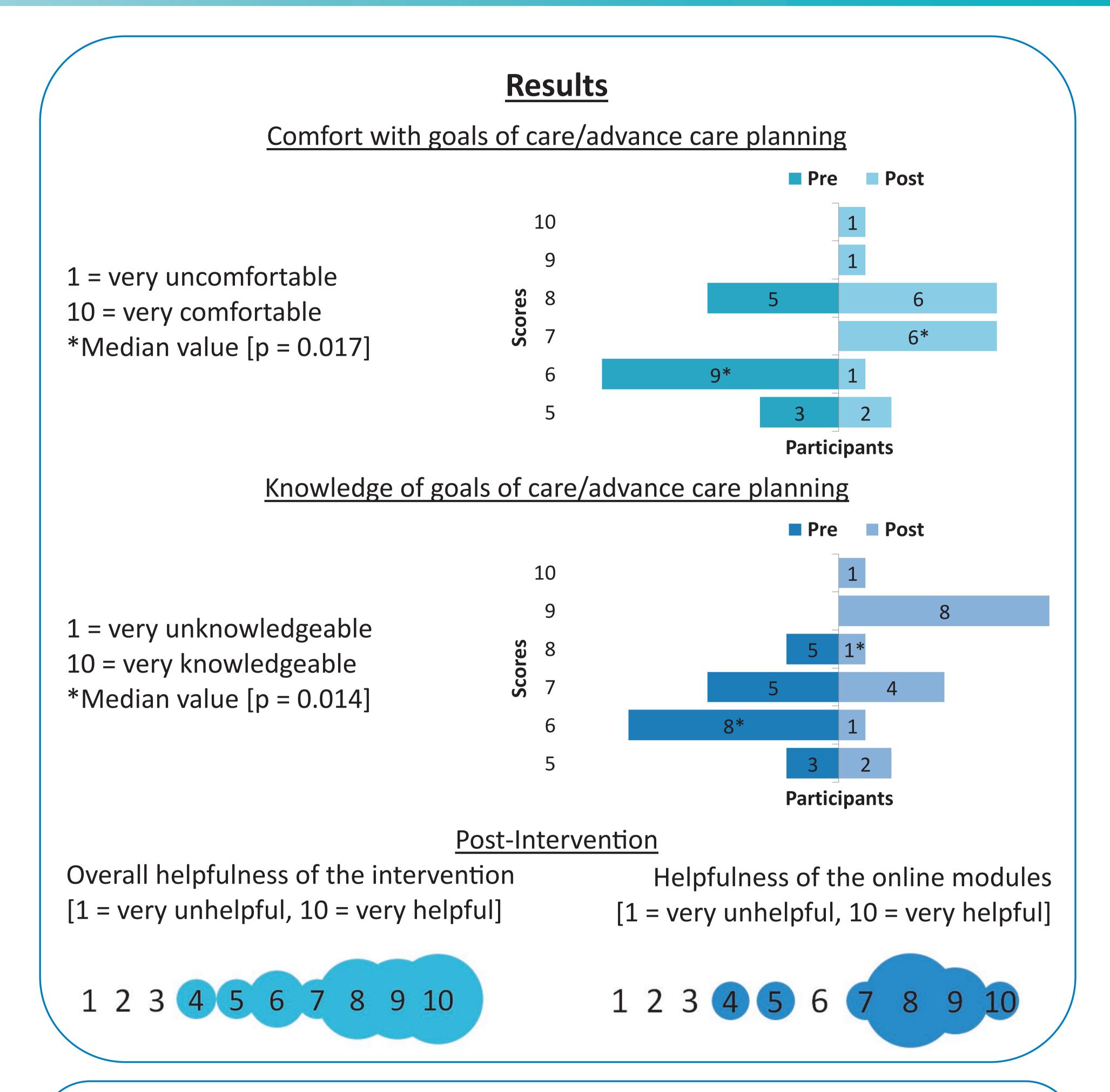
Introduction

- Inpatient providers are sometimes challenged with advanced care planning for their patients.
- At a teaching hospital, resident physicians find themselves tasked with this responsibility for inpatients they may have only just met, as well as in their assigned outpatient panel.
- Education on communication skills though has been shown to improve resident comfort level and knowledge of discussing goals of care and advance care planning.

Methods

- . Participants: internal medicine residents at Moses Cone Hospital, a 536-bed community teaching hospital
- Study Period: February-June 2016
- . Intervention
- . Self-study of two online modules [Clarifying Goals of Care & Advance Care Planning] from the Center to Advance Palliative Care's (CAPC) online curriculum in communication skills
- . Analyzing and sharing insights on a prior patient encounter with peers, a provider from the inpatient palliative care team, and a clinical psychologist in weekly 1-hour afternoon sessions during outpatient clinic rotations
- Assessment: pre- and post-intervention surveys with questions scored on a 1-10 scale





Conclusion

- . Residents value developing skills requisite to facilitate goals of care discussions and advance care planning.
- . Further opportunities for practice and feedback should be identified
- . Areas of further study include effects on utilization and patients' assessment of the experience.

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