

New and Revised Requirements for The Joint Commission Advanced Palliative Care Certification Program

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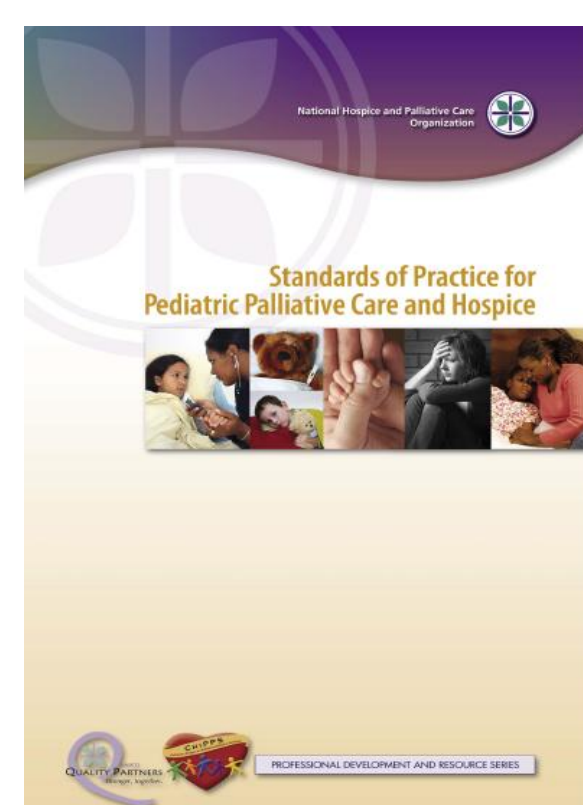
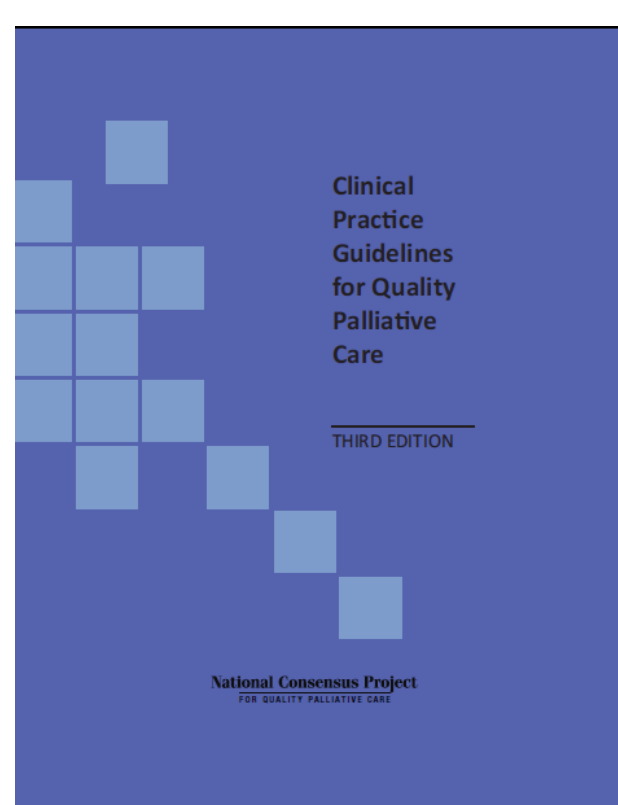
Project Scope and Research

Current Advanced Palliative Care Certification (Hospital) program:

Based on National Consensus Project (NCP) Clinical Practice Guidelines (CPG) for Quality Palliative Care (PC); Implemented 2011

Project scope – Update current requirements using:

- Updated 2013 NCP CPGs
- NHPCO Standards of Practice for Pediatric Palliative Care (2009)
 - Current literature
 - Best practices
- Input from PC experts and stakeholders



Areas of focus identified:

- Clarify the requirements
- Expansion of PC across continuum
- PC pediatric requirements needed

Gap Analysis and Requirements

Gap analysis:

Comparison of research to current requirements to determine need for revisions and new requirements

Main areas identified for modification:

- Admission assessments to be completed by interdisciplinary team members
- Provision of or referral process for hospice care
- Provide or refer family for bereavement services
 - Orientation and ongoing education
 - Use of trained volunteers
 - Specific pediatric requirements

Vetting Requirements, TAP, and Field Review

New Palliative Care requirements developed

Based on the information obtained, the program requirements were revised in order to:

- Address and clarify the main focus areas
- Enhance the program according to new CPGs
- Improve customer understanding and compliance

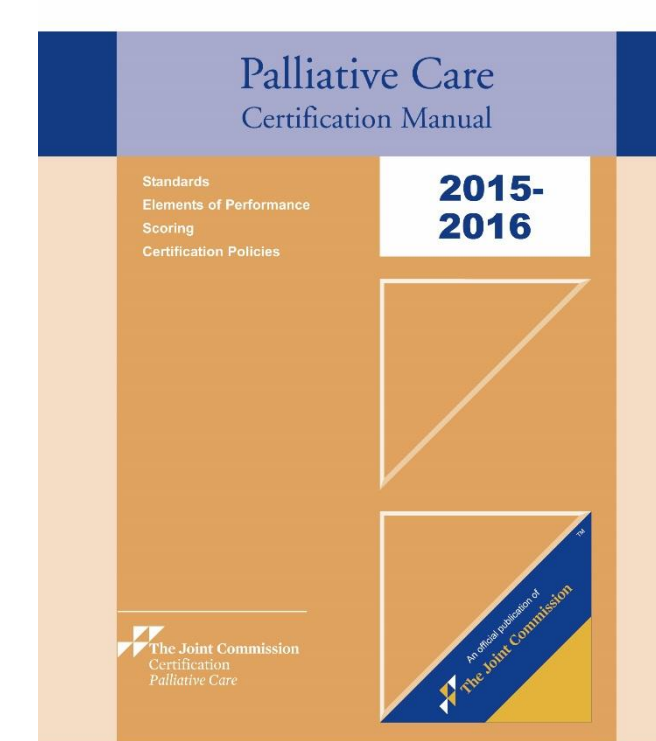
Vetting new/revised requirements

- Technical Advisory Panel (TAP) of national experts
 - Field Review survey to obtain feedback from customers and stakeholders
- Feedback from TAP and Field Review used to finalize standards for leadership approval

Standards Implemented, Surveyors Educated

Final Steps:

- Revisions made to review process to address new requirements
 - Final requirements approved by The Joint Commission Board of Commissioners November 2014
- Advanced Palliative Care Certification reviewers educated on new requirements and survey process
- Requirements implemented July 1, 2015



Analysis of Compliance Since 7/1/15

Compliance with revised requirements

Comparison of noncompliance rates: 1/1-12/31/14 to 7/1-10/15/15

| Standard/EP | Comparison of noncompliance rates: 1/1-12/31/14 to 7/1-10/15/15 |
|-------------|---|
| PCPC.3, EP2 | ↓ 26% to 9% |
| PCPC.3, EP9 | ↓ 17% to 4% |
| PCPC.4, EP3 | ↓ 14% to 0% |
| PCPC.4, EP5 | ↓ 17% to 9% |
| PCPC.4, EP6 | ↑ 9% to 22% |
| PCPC.4, EP7 | ↓ 9% to 0% |
| PCPC.5, EP4 | ↓ 11% to 0% |
| PCIM.2, EP2 | ↓ 10% to 0% |

Next Steps: Performance Measures; CBPC; Program Expansion

NEXT STEPS

- **Pilot testing in process:**
 - Standardized performance measures for the hospital Advanced Certification program (implementation planned mid-2016)
- **In development:**
 - New Community-Based Palliative Care “add-on” Certification for accredited Home Care organizations (implementation planned mid-2016)
- **Plan for 2016:**
 - Expand the current Advanced Certification program for organizations that provide Palliative Care in the hospital and a variety of other settings: ambulatory clinics, skilled nursing facilities, home health, and hospice (implementation – to be determined)