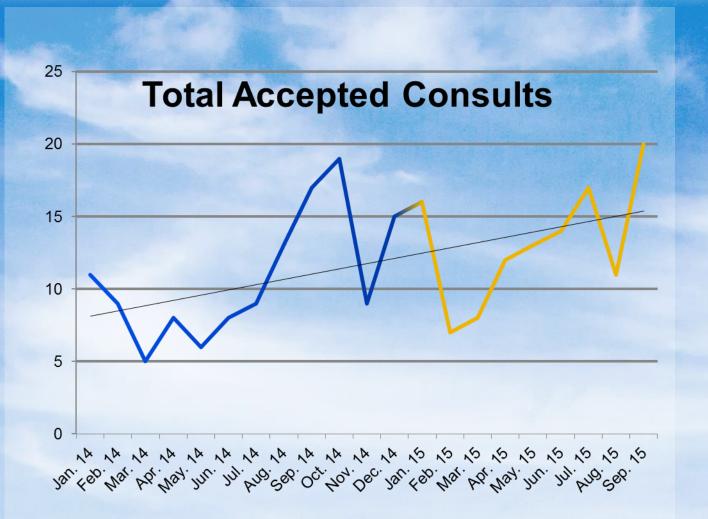


# Building a Rural Palliative Care Program Amy Newton, DO, Paula Brandon, RN, MSN, FACHE





**Conceptualization** to Implementation

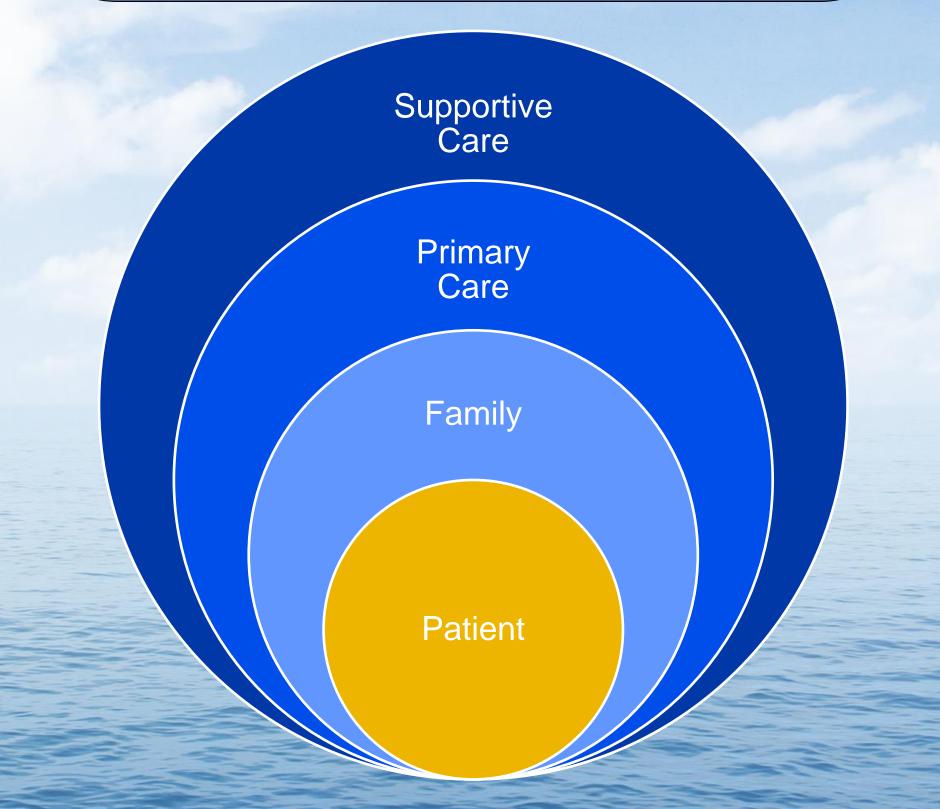
**Team Formation** 

Data Capture

**Template Creation** 

Challenges

The University of Texas Health Science Center at Tyler (UT Health Northeast) developed a palliative care program providing ambulatory and inpatient services to 28 underserved rural counties utilizing funding through the Texas 1115 Healthcare Transformation Waiver



## **Patient-Centered Care**

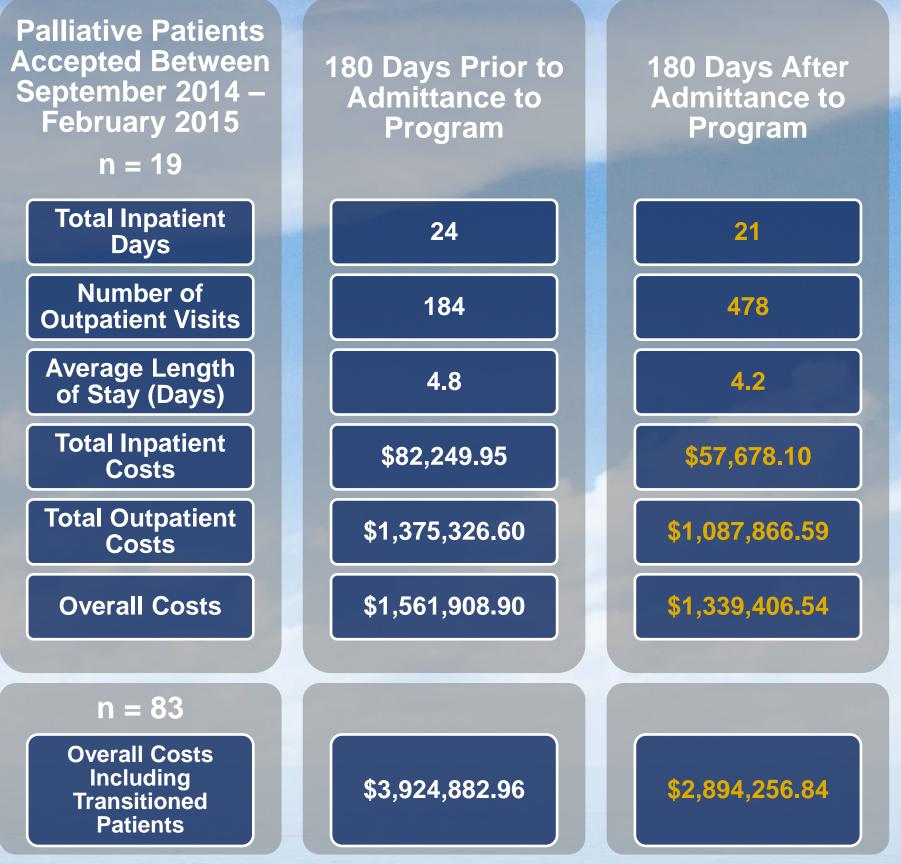
They have just been wonderful. I've enjoyed working with them and I think they enjoy working with me. That extra something helps you to understand what the other doctors are telling you. -66 Year Old Patient

> *The Supportive Care team has given me my life back.* -68 Year Old Patient

I'm really glad I have this. After 4 chemo treatments I was in the hospital twice. Now, I have Supportive Care and I've had nine treatments and haven't been in the hospital once. -52 Year Old Patient



Paula Brandon, RN, MSN, FACHE, Cindy Broadway, LBSW, Rev. Jack Voss, Amy Newton, DO, Chiagozie Nwasuruba, MD, FACP, FHM, Kit Covington, CHW, Brittney Nichols, LPC-S, Sean Seelbach RN, CHPN



Transitioned patients include all patients discharged to home, hospice, skilled nursing facilities, withdrawals and deaths

#### Access

- Previously unavailable service
- Interdisciplinary team platform
- Clear & compassionate
- communication

### Quality

- Realistic goal setting
- Symptom burden management for chronic debilitating illnesses
- Continuity of care

#### Cost

- Reduced length of stay
- Reduction in overall cost of care

Successes

Earlier care transition