

An Inside Look at CAPC Membership

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Mission

→ The Center to Advance Palliative Care is a national organization dedicated to increasing the availability of quality palliative care services for people living with serious illness.

But, it takes a strong community of professionals to create change.

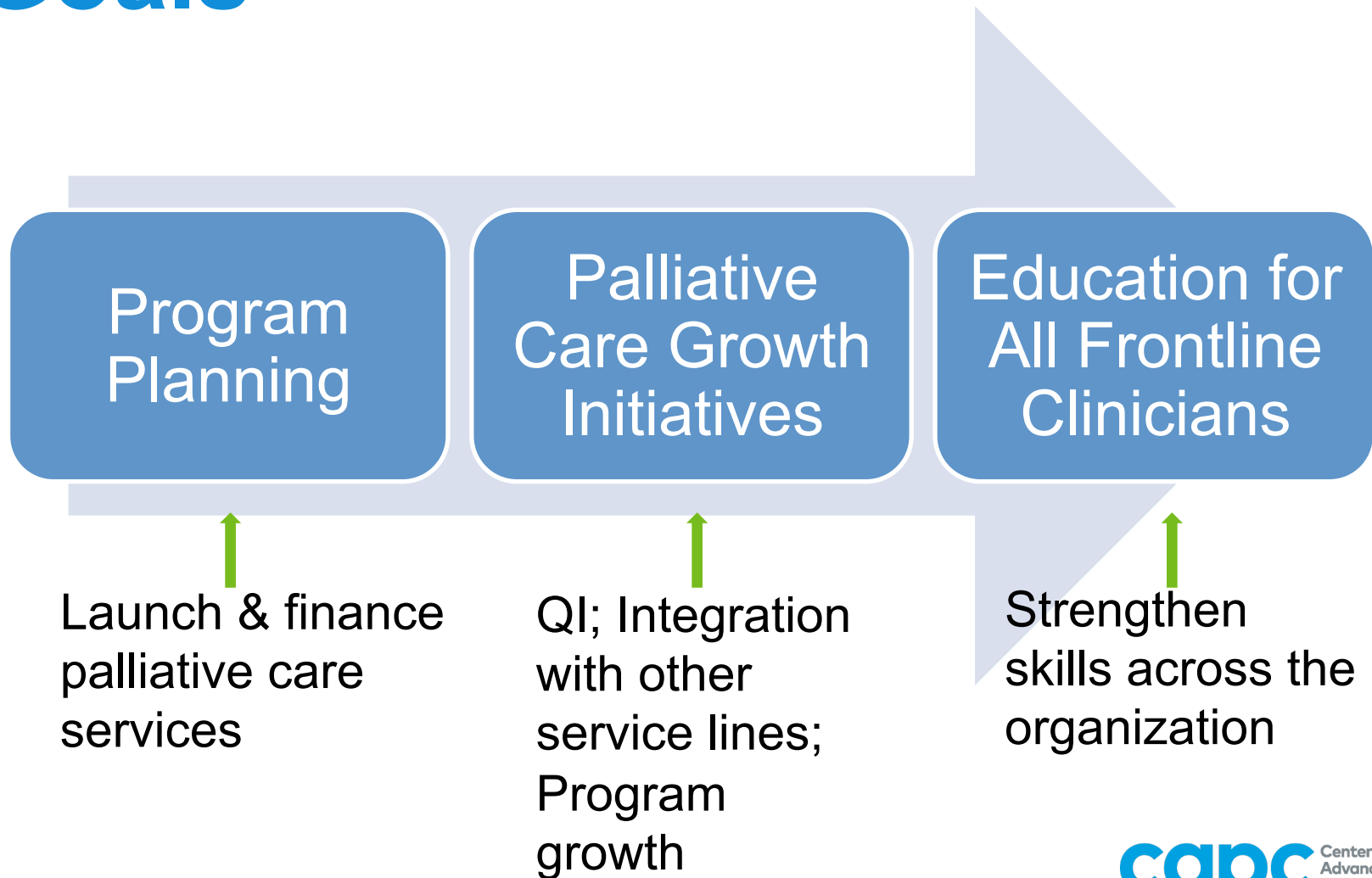
Who are CAPC members?

- Over 900 hospitals, health systems, hospices, home health agencies, long term care providers, clinician groups, payers, and professional organizations from 50 states and around the world.
- **All staff** from member organizations have free, unlimited access to CAPC tools and CEs.

What do CAPC members have in common?

→ A shared vision of improving care for people living with serious illness through training and systems change.

Supporting Palliative Care Goals



Maximize return on your organization's investment in palliative care

- Don't reinvent the wheel.
- Get answers from the experts in real time.
- Train your colleagues – for free.
- Stay in the know.
- Be part of a community.

Don't reinvent the wheel.

→ Download tools, tutorials, case studies and monographs to draw from best practices in palliative care.

Don't reinvent the wheel.

WELCOME TO CAPC CENTRAL

Training Curriculum

Self-paced clinical and operational CME/CEU courses.

Program Development Tools

Technical assistance resources curated by topic.

IPAL

Palliative care in the ICU, Emergency Medicine and outpatient settings.

Webinars

Calendar of upcoming events and past presentation recordings.

Virtual Office Hours

Small-group Q&A sessions with CAPC faculty.

Master Clinician Series

Real-time Q&A with experienced palliative care clinicians about complex cases.

Key CAPC Publications

CAPC's original collection of palliative care guides, monographs and videos.

CAPC Forum

Join the discussion.

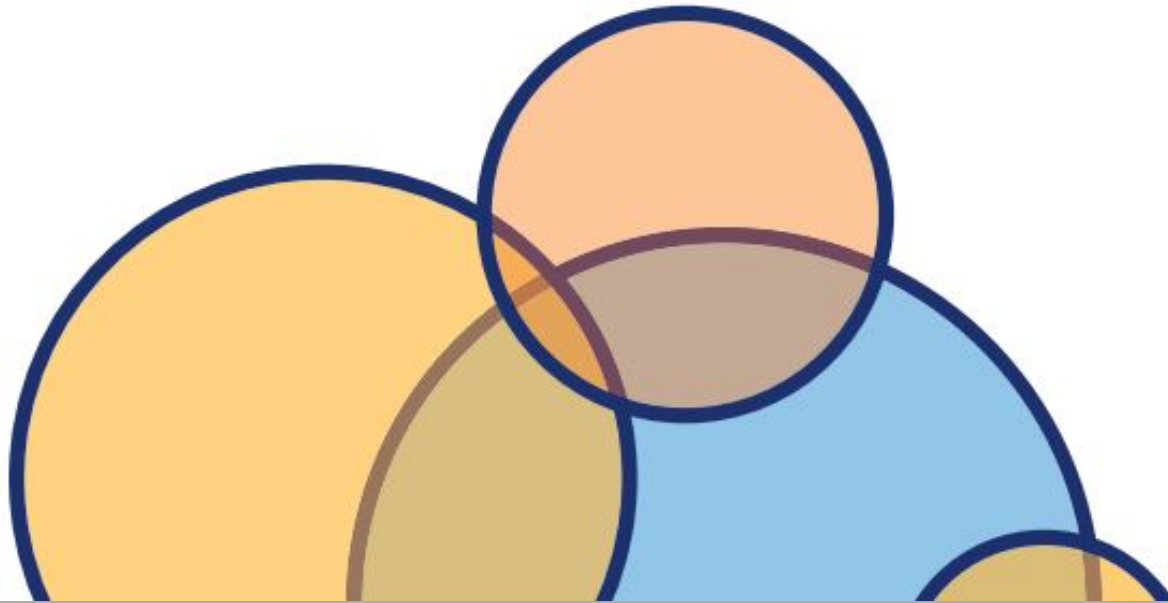
Member Information Center

FAQs, user guides, and tips & tricks to jump-start your membership.

Don't reinvent the wheel.

Strategies for Maximizing the Health/Function of Palliative Care Teams

A resource monograph from the Center to Advance Palliative Care



Don't reinvent the wheel.

CAPC's Home-Based Program Design Toolkit has the information and tools you need to launch your program:

✓ Complete this course to learn the how and why of program design from field leaders.

↓ Download the Guide to Home-Based Palliative Care Program Design for detailed program design support and program profiles (launching Fall 2016).

🔨 Use CAPC's collection of tools for home-based programs (available on CAPC Central) to support your own program design.

CAPC Curriculum 2015

Operational Training

Hospital:

- Needs Assessment for the Hospital Palliative Care Program
- Hospital Palliative Care Program Design
- Business Planning for Hospital Palliative Care
- Business Planning for Community-Based Palliative Care Services

CAPC Curriculum 2015

Operational Training

Community:

- An Introduction to Palliative Care in the Community
- Needs Assessment: Ensuring Successful Community-Based Palliative Care
- Designing Palliative Care Services...
 - In the office setting
 - In patient homes
- Business Planning for Community-Based Palliative Care Services

CAPC Curriculum 2015

Operational Training

Leadership Support:

- Improving Team Performance
- Consult Etiquette: Communicating with Referring Providers

Coming 2017:

- Designing Palliative Care Services for Long Term Care
- Care Management for the Seriously Ill Patient Population

Featured Tools: Payment and Payer-Provider Partnerships

- Payer-Provider Toolkit
- CAPC Multi-Payer Workgroup
- Coming soon:
 - Palliative Care Financing Primer
 - Online course: Telephonic Care Management for the Seriously Ill Patient/Member

Get answers from the experts in real time.

- Join virtual office hours with CAPC faculty for advice on program development in all settings.

Get answers from the experts in real time.

UPCOMING VIRTUAL OFFICE HOURS

Monday, June 20, 2016 at 2:00 p.m. ET	Tuesday, June 21, 2016 at 3:00 p.m. ET	Tuesday, June 28, 2016 at 4:00 p.m. ET	Tuesday, June 28, 2016 at 2:00 p.m. ET	Wednesday, June 29, 2016 at 11:00 a.m. ET
<p>Program Staffing and Clinical Protocols</p> <p>Host: Andrew E. Esch, MD, MBA</p> <p>Register here</p>	<p>Palliative Care Models in the Community</p> <p>Host: John Mc... MD, FAAHP</p> <p>Register here</p>	<p>New! Ask a Program Leader: Open Topics [program management, clinical protocols, staffing, team effectiveness] Andrew E. Esch, MD, MBA Register Now</p> <p>Billing and RVUs in Hospital Based Palliative Care Julie Pipke, CPC Register Now</p> <p>Building Effective Payer-Provider Partnerships Tom Gualtieri-Reed, MBA & Randall Krakauer, MD, FACP, FACR Tom Gualtieri-Reed, MBA & Kristofer Smith, MD, MPP Register Now</p> <p>NEW! Exploring Best Practices in Care Management for the Seriously Ill Ruth MacIntosh, RN Register Now</p>		



Testimonials

“What a wonderful resource. I look forward to further participation! I can see that it will continue to be an invaluable resource for our program and I can't say thank you enough for providing this to our Mississippi team.”

“My office hours host was an incredibly knowledgeable palliative care expert and I was fortunate to have access to her expertise. She gave me important things to consider, as I navigate the complexities of starting a palliative care clinic in an outpatient cancer center. I also appreciated that she was able to tailor her comments to me and my situation. It was tremendously helpful.”

“This was absolutely terrific! Really helpful to run ideas by Diane and meet other colleagues.

Can be very lonely starting program from scratch and extremely encouraging and supportive to have this resource. Will be very careful not to undervalue our program as we set a PMPM for home based palliative care - I might have made that mistake without Virtual Office Hours.”

Train your colleagues – for free.

CAPC's online CME/CEU curriculum raises the bar for serious illness care across the organization.

- Clinical courses for *all disciplines and all specialties*
- CE Credits for MD, PA, RN, APRN, social work, case managers and licensed professional counselors
- Recognition strategies: **Designation** in Pain and Symptom Management, Communication Skills
- Case-based, interactive
- Compatible on computers, tablets and smartphones
- Comprehensive reporting on course completions

Train your colleagues – for free.

Javier says to you:

"I'm glad we talked. I don't think my wife would have been ready for this."

Your Reply:

You know, you'll have to tell her soon.

Expert Reply:

"You're welcome. Tell me where your wife is with all this."

Rationale:

The expert acknowledges Javier's gratitude. She also picks up on Javier's comment about his wife.



Train your colleagues – for free.

What is the equivalent ER oxycodone dosage  to Mike's IR dosage?

60 mg twice daily



40 mg twice daily



30 mg twice daily



15 mg twice daily



Train your colleagues – for free.

The likely causes of Anne's nausea are chemotherapy, radiation, opioid therapy, and anticipatory. Which of the following emetic pathways are involved in mediating Anne's nausea and vomiting?

Select all that apply.

Vestibular

CTZ

Cerebral Cortex

GI

Reset Check

↓

CAPC Online Curriculum

Pain Management

Comprehensive Pain Assessment	Matching the Drug Class to the Pain	Patient Factors Influencing Prescribing	Assessing Risk of Substance Use Disorder	Opioid Trials: Design, Efficacy and Safety	Prescribing an Opioid	Prescribing Short-Acting Opioids: 4 Cases
Monitoring for Efficacy, Side Effects Substance Use Disorder	Converting from Short-Acting to Long-Acting Opioids	Opioid Conversions	Advanced Conversions and Opioid Side Effects	Special Populations and Patient-Controlled Analgesia	Managing Patients at Risk for Substance Use Disorder	Pain Management: Putting it All Together

Communication Skills

Delivering Serious News	Discussing Prognosis	Clarifying Goals of Care	Conducting a Family Meeting	Advance Care Planning Conversations
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CAPC Online Curriculum

Symptom Management

Shortness
of Breath

Constipation

Nausea &
Vomiting

Anxiety

Depression

Whole-Person Care

Care Coordination

Assessing & Supporting the
Family Caregiver

Coming 2016 - 2017

Disease Trajectories: Launching Fall-Winter 2016

Congestive Heart
Failure (CHF)

Chronic
Obstructive
Pulmonary
Disease (COPD)

Dementia

New Symptom Management Topics: Launching Spring 2017

Delirium

Fatigue

Advance Care
Planning
(Intermediate)

Over 55,000 CAPC courses have been taken to date by more than 9,000 clinicians.

“Today I finished the last course of the COMPLETE curriculum offered in CAPC Central. This represents over 36 hours of nursing CE. WOW!”

These courses are rich in practical information, presented in various ways fully using principles of adult education.

The resources and downloads are superior to anything I have seen addressing palliative care. Navigating the website is a breeze. I will be incorporating knowledge gained into my practice as well as using the various resources for staff/patient/family education.”

Stay in the Know

Keep informed of trends and program innovations with CAPC's ongoing webinar series.

- Twice-monthly events focused on emerging topics in the field and successful program models
- Real-time Q&A plus archived recordings and downloadable presentation slides

How do you fund home-based palliative care?

Join our next webinar to learn strategies for describing value, aligning program measurement with health plan priorities and building a sustainable business model for home-based palliative care. Learn the nuts and bolts of health plan measures and gain answers to the following questions:

- What is a Medical Loss Ratio?
- How are hospital admissions evaluated?
- How can you demonstrate the impact of home-based palliative care on the measures that keep health plan CEOs up at night?



How to Build and Pay for Home Based Palliative Care: The ProHEALTH Experiences

Dana Lustbader, MD
Chair, Department of Palliative Medicine,
ProHEALTH
Professor of Medicine,
Hofstra Northwell School of Medicine

Thursday, May 12, 2016
1:30PM-2:30PM EDT

Take advantage of PCLC training for community-based settings. Learn more [here](#).

And, view the full roster of upcoming events [here](#).

REGISTER NOW

How do you improve palliative care in emergency medicine?

Join our next [Webinar](#) to learn how interdisciplinary teamwork and the IPAL-EM Clinical Practice Guidelines create palliative care centers of excellence in emergency departments.

[IPAL-EM](#) was designed to help improve palliative care in emergency medicine. It offers guidelines that share essential expertise, evidence, tools and practical resources to assist clinicians and administrators with the successful integration.



[Advancing Palliative Care in the ED through Interdisciplinary Teamwork and the IPAL-EM Clinical Practice Guidelines](#)

Garrett Chan, PhD, APRN, FAEN, FPCN, FNAP, FAAN
Director of Advanced Practice, Stanford Health Care
Clinical Associate Professor, Division of General Medical
Disciplines and Department of Emergency Medicine
Stanford Medicine

Tuesday, May 17, 2016
1:30PM-2:30PM EDT

View the full roster of upcoming events [here](#).

[REGISTER NOW](#)



Care Manager Roundtable Learning Session

This webinar is offered several times. Select the date and time that works best for you.

Wed, Aug 10, 2016 1:00 PM - 2:00 PM EDT ▼

[Show in My Time Zone](#)

Please select the correct date and time in the drop down menu

Ruth MacIntosh, RN
Continuum of Care Manager,
Aetna Ardmore, Pennsylvania

As a Care Manager, your job is to ensure each patient's optimal quality of care and quality of life for all of your patients, but for patients who are seriously ill this can be especially challenging. We invite you to join a small-group telephonic discussion with your peers, led by Ruth MacIntosh, a seasoned Care Manager with Aetna's Compassionate Care program. This session will explore the Care Manager's role in pain and symptom management for seriously ill patients and discuss strategies for effectively addressing the needs of these patients and their caregivers. Come with your questions and ideas! Space is limited, so register now.

prefer to risk disease progression rather than experience possible side effects from treatment. They have been deemed to be "difficult". You're consulted on day 30 to discuss goals of care.

Case#2:

You and your palliative care team were just asked to consult on the case of a 65 year-old male,

Tour of CAPC Central

Did you know?

- CAPC members receive a 20% discount per person to the CAPC National Seminar. This year's meeting is focused on leadership development, palliative care delivery across settings, and palliative care delivery under new payment models.

Did you know?

→ CAPC's National Registry is free and **available to all programs**, both members and non-members. Submit program data and download national reports today.

Questions and Comments

- Do you have questions for the presenter?
- Click the hand-raise icon on your control panel to ask a question out loud, or type your question into the chat box.

→ To learn more, go to:

<https://www.capc.org/membership/benefits/>

→ To become a member,

email membership@capc.org