

# The CAPC Online Curriculum

CAPC is dedicated to providing technical assistance and training to support palliative care development and growth.

The following CAPC curriculum was designed to provide an integrated approach to palliative care skills for all frontline clinicians.

Upcoming courses will include: Fatigue, Dementia, Coordinating Care Across the Continuum, Social Determinants of Health and much more.

## COURSE OFFERINGS

### PAIN MANAGEMENT\*

Comprehensive Pain Assessment	Matching the Drug Class to the Pain	Patient Factors that Influence Prescribing Decisions	Assessing Risk for Opioid Substance Use Disorder	Opioid Trials: Determining Design, Efficacy and Safety	Prescribing an Opioid
Prescribing Short-Acting Opioids – Four Case Studies	Monitoring for Opioid Efficacy, Side Effects and Substance Use Disorder	Converting from Short-Acting to Long-Acting Opioids	Prescribing Practice and Opioid Conversions	Advanced Conversions and Opioid Side Effects	Special Populations and Patient-Controlled Analgesia
Managing Pain in Patients at Risk for Substance Use Disorder	Pain Management: Putting it All Together				

### COMMUNICATION\*

Delivering Serious News	Discussing Prognosis	Clarifying Goals of Care	Conducting a Family Meeting
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### PALLIATIVE CARE IN THE COMMUNITY

An Introduction to Palliative Care in the Community	How to Assess the Need for Community-Based Palliative Care and Determine the Site of Care	Designing Your Office-Based Palliative Care Program
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### OPERATIONS

An In-Depth Look at Palliative Care and its Services	Needs Assessment for the Hospital Palliative Care Program	Hospital Palliative Care Program Design	Building the Business Plan for Your Hospital Palliative Care Program	Improving Team Performance
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**CAPC DESIGNATION**  
CAPC provides Designation to standardize training for all frontline clinicians.

\* To receive CAPC Designation in Pain Management and/or Communication, you must complete all courses in those units.

## Virtual Office Hours

Attend Virtual Office Hours for “just in time,” small-group access to leading subject-matter experts, whether you’re trying to improve team billing practices or

implementing palliative care in your ICU. Experts from a variety of settings will work with you on the topics most important to you.

These regularly accessible conference calls provide a high-quality method for gaining answers to complex questions. Members may submit questions ahead of time.

### VIRTUAL OFFICE HOURS TOPICS (Selected)

**Virtual Office Hours are an important way to:**

- Take advantage of personalized advice and interaction
- Benefit from a high-quality, efficient alternative to email for answering complex questions
- Streamline communications and problem-solving
- Hear from CAPC members who have shared interests and challenges

<b>Program Management</b> Andrew E. Esch, MD, MBA Palliative Care Consultant	<b>Working with Leadership</b> Lynn Hill Spragens, MBA President and CEO, Spragens & Associates, LLC	<b>Team Health</b> David E. Weissman, MD, FAAHPM Director, Palliative Care Education, LLC Professor Emeritus, Medical College of Wisconsin
<b>Palliative Care in the Academic Medical Center</b> Diane E. Meier, MD, FACP Director, Center to Advance Palliative Care	<b>Joint Commission Certification</b> Constance Dahlin, ACHPN, FPCN Palliative Care Consultant	<b>Cancer Center Delivery</b> Constance Dahlin, ACHPN, FPCN Palliative Care Consultant
<b>Measurement, Metrics and the Use of Data</b> Lynn Hill Spragens, MBA President and CEO, Spragens & Associates, LLC	<b>Palliative Care in the Home</b> Donna W. Stevens, BS Program Director, OACIS/Palliative Medicine, Lehigh Valley Health Network	<b>Training our Colleagues</b> David E. Weissman, MD, FAAHPM Director, Palliative Care Education, LLC Professor Emeritus, Medical College of Wisconsin
<b>Billing and RVUs</b> Julie Pipke, CPC Coding Supervisor, Aurora Health Care	<b>Office-Based Palliative Care</b> Constance Dahlin, ACHPN, FPCN Palliative Care Consultant	<b>Marketing, Messaging and Media</b> Lisa Morgan, MA Principal, LDM Strategies
<b>Clinical Protocols</b> Andrew E. Esch, MD, MBA Palliative Care Consultant	<b>Palliative Care Across the Continuum</b> Jeanne Sheils Twohig, MPA Palliative Care Consultant	<b>Staffing</b> Andrew E. Esch, MD, MBA Palliative Care Consultant
<b>Long Term Care</b> Katy Lanz, DNP Director of Geriatric Services, UPMC Palliative and Supportive Institute	<b>Managing Team Workflow</b> David E. Weissman, MD, FAAHPM Director, Palliative Care Education, LLC Professor Emeritus, Medical College of Wisconsin	<b>Working with Payers</b> Tom Gualtieri-Reed, MBA Healthcare Consultant, Spragens & Associates, LLC

## Web Conferences

Listen and participate in CAPC Web Conferences as experts from a wide variety of settings cover the most important palliative care topics of the day.

Constructed in a series format in order to provide breadth and depth of content, our 2015 topics will range from clinical training and leadership support to palliative care in

the community. CAPC will continually add web conferences on a wide variety of topics.

### WEB CONFERENCE TOPICS (Selected)

**CAPC offers web conferences** that support and enhance the development of palliative care in a wide variety of settings.

**Featured speakers** are nationally recognized leaders in the field who discuss the structural, operational and financial aspects of developing and sustaining palliative care at the highest level.

**PowerPoint presentations** accompany each event.

<b>Community-Based Palliative Care Models</b>	<b>Health Reform and Palliative Care</b>	<b>Supporting Leadership</b>
<b>Home-Based Palliative Care</b>	<b>Payer-Provider Partnerships</b>	<b>Training Models for Frontline Clinicians</b>
<b>Palliative Care in Long Term Care Settings</b>	<b>Palliative Care in the ICU</b>	<b>Cancer Center Collaborations</b>
<b>Office-Based Palliative Care Delivery</b>	<b>Palliative Care and Emergency Medicine</b>	<b>Health System Integration</b>
<b>Palliative Care Across the Continuum</b>	<b>Innovations in Palliative Care</b>	<b>Palliative Care Management, Clinical Processes and Metrics</b>

# Membership Benefits

CAPC Member Benefits for hospitals, health systems, hospices, community health organizations and payers

With membership, your organization will become part of a vibrant collaborative network of healthcare professionals at the front lines of improving care for our sickest and most complex patients.

One membership fee covers the cost of training, tools and expert resources for the entire staff of your member institution.

## Member-only benefits include:

- Virtual Office Hours for “just in time,” small-group access to leading experts
- Ready-to-use tools and technical assistance
- Clinical online training for all frontline clinicians
- Operational skill-building for both well-established and new palliative care specialists
- CAPC Designation for all frontline clinicians
- Leadership support that focuses on leveraging resources, increasing efficiency, metrics and seamless adoption of best practices
- Access to all CAPC web conferences
- Deep discounts for the *Journal of Palliative Medicine* and the CAPC Seminar
- Free CME/CEUs



To learn more, visit [www.capc.org/membership](http://www.capc.org/membership), call 212.201.2674 or email [membership@capc.org](mailto:membership@capc.org)

Follow us on Twitter @CAPCpalliative



## CAPC Curriculum Catalogue

2015

The Center to Advance Palliative Care (CAPC) is the leading resource for palliative care program development and growth. Access essential palliative care tools, training, resources and technical assistance for health care professionals.

### Benefits:

- CAPC Online Curriculum
- Virtual Office Hours
- Web Conferences
- CAPC National Seminar
- National Palliative Care Registry™
- CAPC Online Discussion Forum
- Special Interest Groups
- Health Policy Briefings
- Palliative Care Leadership Centers™ (PCLC)
- The IPAL Project