

Cultivating Resiliency as a Palliative Care Program Leader

CAPC Leadership Series Panel:

Betty Ferrell, PhD, FAAN, FHPN

Michael Fratkin, MD

Tammy Kang, MD, MSCE

Donna Stevens, MHA

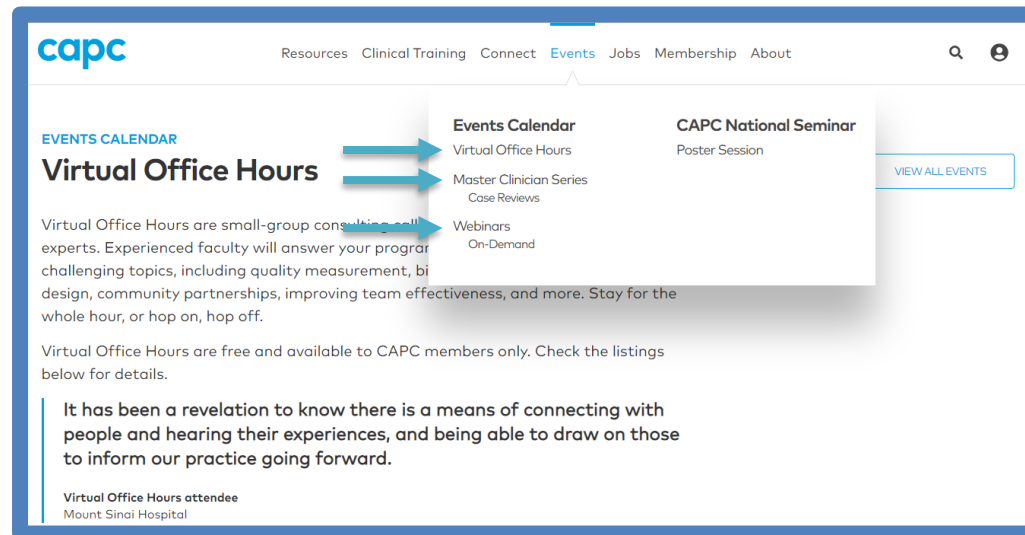
Facilitated by: Jeanne Sheils Twohig, MPA

March 10, 2020



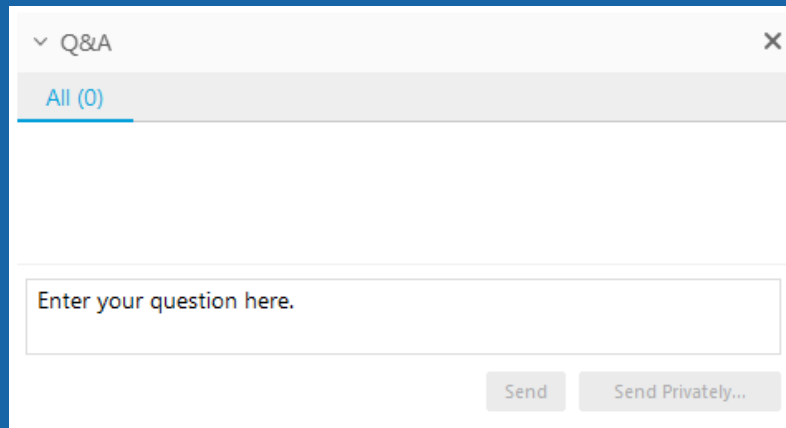
Join us for upcoming CAPC events

- **Virtual Office Hours: Business Planning: Building Blocks of Community-Based Palliative Care Programs**
March 10 at 4:00pm ET *Today
- **Webinar: Addressing the Changing Hospice Landscape**
March 16 at 12:30pm ET
- **Virtual Office Hours: Palliative Care in Long-Term Care Settings**
March 16 at 2:00pm ET
- **Webinar: Achieving Community-Based Palliative Care Program Accreditation***
April 8 at 12:30pm ET



Questions?

Please type your question into the questions pane on your WebEx control panel.



A screenshot of the WebEx Q&A pane. The pane has a title bar with a dropdown arrow, the text "Q&A", and a close button (X). Below the title bar is a tab labeled "All (0)". The main area is empty. At the bottom, there is a text input field with the placeholder text "Enter your question here." and two buttons: "Send" and "Send Privately...".

CAPC Resources

Virtual Events

→ Webinars

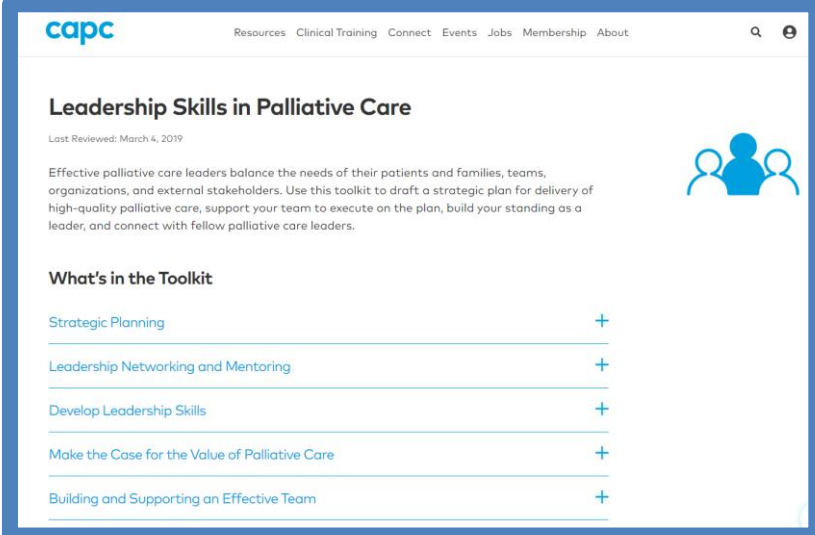
- Stay tuned for registration details for the next Leadership Series webinar (May 5)!
- On-Demand Webinars: [Leadership](#) and [High-Functioning Teams](#)

→ Virtual Office Hours

- [Managing Day-to-Day Operations of a Palliative Care Program](#)
- [Improving Team Effectiveness](#)

→ Toolkits

- [Leadership Skills in Palliative Care](#)
- [Building and Supporting Effective Palliative Care Teams](#)



The screenshot displays the CAPC website interface. At the top, the CAPC logo is on the left, and navigation links for Resources, Clinical Training, Connect, Events, Jobs, Membership, and About are on the right. A search icon and a user profile icon are also present. The main content area features the title 'Leadership Skills in Palliative Care' with a sub-header 'Last Reviewed: March 4, 2019'. Below this is a paragraph of text: 'Effective palliative care leaders balance the needs of their patients and families, teams, organizations, and external stakeholders. Use this toolkit to draft a strategic plan for delivery of high-quality palliative care, support your team to execute on the plan, build your standing as a leader, and connect with fellow palliative care leaders.' To the right of this text is an icon of three people. Below the text is a section titled 'What's in the Toolkit' with a list of five items, each followed by a plus sign: 'Strategic Planning', 'Leadership Networking and Mentoring', 'Develop Leadership Skills', 'Make the Case for the Value of Palliative Care', and 'Building and Supporting an Effective Team'.